



## Loan Service Terms and Conditions (v.1.0 5th May 2026)

### Service Category

The Loan Service is fit only for the following categories:

Category	Description
Infant Stroller	Aged 2 months to 2 years old and maximum up to 15kg
Kiddie Ride	2 years old to 4 years old and 110cm & below
Wheel Chair	Elder, individual with pregnancy, injure & disabilities.
Power Scooter	Elder (65 years old & below), individual with injure & disabilities.

### Penalty Fee

- The loan service(s) is the property of 1 Utama Shopping Centre. The Management will NOT be held responsible for any loss, damage or injury to any person and/or property incurred during your custody and care.
- A penalty fee shall be imposed for any LOST or DAMAGED of loan service(s) as follow:

Item	Penalty Fee (RM)
Infant Stroller	500
Kiddie Ride / Power Scooter	2,000
Wheel Chair	1,000

- The loan service(s) must be returned in clean and good condition **no later than 9.30pm** to Customer Service Centre. Late return shall be penalized RM10 for every 30 minutes. The Centre Management reserves the right to reject any request at its discretion.
- Customer shall be responsible should for any damage(s) caused to the loan service(s) as a result from usage of the loan service(s).

## **Attention**

- The visitor's safety is your responsibility.
- Do not leave visitor unattended at any time.
- Always use seat belt provided.
- Do not overload the loan service(s) with additional children goods, accessories or other items.
- Registration for the loan service is available to individuals aged 16 years and above.
- Strollers and personal belongings are not permitted to be left at the Customer Service Centre during the rental of loan service(s).
- No locker facilities are provided at the Customer Service Centre. Any items left unattended are the responsibility of the owner, and the management shall not be liable for any loss or damage.

## **Kiddie Charges**

<b>ONECARD Member (Deposit via 1PAY Scan &amp; Pay)</b>	
<b>1<sup>st</sup> 2 Hours</b>	COMPLIMENTARY
<b>Subsequent hours</b>	RM2 per hour (no pro-rated)
<b>ONECARD Kids Member</b>	
<b>1<sup>st</sup> 2 Hours</b>	COMPLIMENTARY
<b>Subsequent hours</b>	RM2 per hour (no pro-rated)
<b>Non- ONECARD Member</b>	
<b>1<sup>st</sup> 3 Hours</b>	RM3
<b>Subsequent hours</b>	RM2 per hour (no pro-rated)

*ONECARD member rates are applicable for deposits made via 1PAY Scan & Pay. Other payment methods will be charged at non-member rates.*

***\*All prices are inclusive of 6% GST.***

## **Deposit**

### **For ONECARD Members**

Kindly present a valid physical Driving License or provide a refundable deposit of RM50 via 1PAY Scan & Pay at the Customer Service Centre, in exchange for the loan service.

### **For Non-ONECARD Members**

Kindly present a valid physical Driving License or deposit RM50 via credit card at the Customer Service Centre in exchange for the loan service.

### **\* *Cashless Payment Only***

Loss of the rental ticket numbering will incur a penalty fee of RM5 per ticket due to own negligence.