



1 UTAMA SHOPPING CENTRE

Loan Service Terms and Conditions (v.1.0 3th April 2026)

Service Category

The Loan Service is fit only for the following categories:

Category	Description
Infant Stroller	Aged 1 year & below
Kiddie Ride	2 years to 5 years
Wheel Chair	Elder, individual with pregnancy, injure & disabilities.
Power Scooter	Elder, individual with injure & disabilities.

Penalty Fee

- The loan service(s) is the property of 1 Utama Shopping Centre. The Management will NOT be held responsible for any loss, damage or injury to any person and/or property incurred during your custody and care.
- A penalty fee shall be imposed for any LOST or DAMAGED of loan service(s) as follow:

Item	Penalty Fee (RM)
Infant Stroller	500
Kiddie Ride / Power Scooter	2,000
Wheel Chair	300

- The loan service(s) must be returned in clean and good condition no later than 9.30pm to Customer Service Centre. Late return shall be penalized RM10 for every 30 minutes. The Centre Management reserves the right to reject any request at its discretion.
- Customer shall be responsible should for any damage(s) caused to the loan service(s) as a result from usage of the loan service(s).

Attention

- The visitor's safety is your responsibility.
- Do not leave visitor unattended at any time.
- Always use seat belt provided.
- Do not overload the loan service(s) with additional children goods, accessories or other items.

Kiddie Charges

None Onecard Member (GST 6% included)	
1 to 3 hours	RM3
Subsequent hours	RM2 per hour (no pro-rated)
ONECARD Kids Member (GST 6% included)	
1 to 2 hours	FREE OF CHARGE
Subsequent hours	RM2 per hour (no pro-rated)

Deposit

For ONECARD Members

Kindly present a valid physical Driving License or provide a refundable deposit of RM50 via 1PAY Scan & Pay at the Customer Service Centre, in exchange for the loan service.

For Non-ONECARD Members

Kindly present a valid physical Driving License or deposit RM50 via credit card at the Customer Service Centre in exchange for the loan service.

*** *Cashless Payment Only***

Loss of the rental ticket numbering will incur a penalty fee of RM5 per ticket due to own negligence.